

COUNTY OF PRINCE EDWARD  
PUBLIC LIBRARY BOARD  
OPERATIONS & SERVICE EXCELLENCE COMMITTEE

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A meeting of the Committee was held on Tuesday, June 28, 2016, at 5 pm at the Wellington Branch.

The following Board Members were present:

John Ambrose  
Ursula Cattelan  
Lenny Epstein  
Steven Graham  
Devon A. Jones  
David Simmonds  
Ann Wardrop

Regrets:

Staff Present:

Barbara Sweet, CEO

**1. Call to Order**

The meeting was called to order at 5 pm by The Committee Chair, Steve Graham.

**2. Disclosure of Pecuniary Interest and the General Nature Thereof**

There were no disclosures of pecuniary interest at this time.

**3. Minutes**

**3.1 Minutes of Tuesday, June 14, 2016**

Moved By: Devon A. Jones  
Seconded By: John Ambrose

**THAT The Operations and Service Excellence Committee accept THE MINUTES as circulated from the meeting of June 14, 2016.**

**CARRIED**

**4. Strategic Plan**

Mission:

Enrich our lives by fostering lifelong learning and ensuring that every member of the community has access to a vast array of ideas, information and resources.

Vision:

The library serves our community as a gathering place for all for learning, creation, collaboration, personal development and inspiration.

Values:

- Innovative and creative
- Open and welcoming
- Anticipatory
- Inspirational
- Pride in delivery of service

**5. Goals Relating to mission, vision and values.**

**6. Next Meeting Date**

**6.1 Operations & Service Excellence Committee**

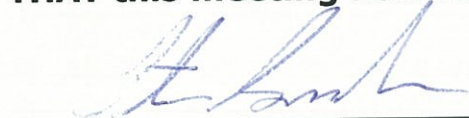
✓ Tuesday, September 20, 2016, 5 pm, Picton Branch

**7. Adjourn**

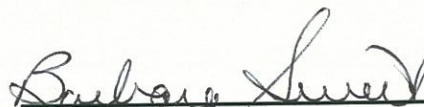
Moved By: Devon A. Jones

Seconded By:

**THAT this meeting now adjourn at 6:25 pm.**



**Steve Graham**  
Committee Chair



**Barbara Sweet**  
CEO